

DEPARTMENT OF HEALTH & HUMAN SERVICES

FOOD AND DRUG ADMINISTRATION

PHILADELPHIA DISTRICT

April 7, 2008

900 U.S. Customhouse 2nd and Chestnut Streets Philadelphia, PA 19106

Telephone: 215-597-4390

Karl Stark Philadelphia Inquirer 400 North Broad Street Philadelphia, PA 19101

RE: FOI Request(s) #2008-1756

Dear Mr. Stark:

This is in response to your March 4, 2008 request for record(s) from the Food and Drug Administration pursuant to the Freedom of Information Act regarding Merck and Company, West Point, PA. We are enclosing the requested record(s) consisting of:

FDA-483 dated January 17, 2008.

Please excuse our delay in response.

In order to help processing time and costs, certain material may have been deleted from the record(s) furnished to you because a preliminary review of the record(s) indicates that the deleted information is not required to be publicly disclosed. If, however, you desire to review the deleted material, please make an additional request to the following address: Food and Drug Administration, Freedom of Information Staff (HFI-35), 5600 Fishers Lane, Rockville, MD 20857. Should the Agency then deny this information, you would have the right to appeal such denial. Any letter of denial will explain how to make this appeal.

The following charges may be included in a monthly invoice:

Reproduction \$2.10

Search \$-0-

Review \$-0-

Total \$2.10

The above total may not reflect charges for this request. Please do not send payment unless you receive an invoice for the total monthly fee.

Sincerely,

Robin M. Rivers

Compliance Officer

Philadelphia District Office

Enclosure

	ALTH AND HUMAN SERVICES UG ADMINISTRATION	
DISTRICT OFFICE ADDRESS AND PHONE NUMBER USFDA/ORA/DCMO		ATE(S) OF INSPECTION see below
5600 Fishers Lane, Rockville, MD 20857 (301) 827-0391		EI NUMBER 510592
NAME AND TITLE OF INDIVIDUAL TO WHOM REPORT IS ISSUED		310372
To: John T. McCubbins, Vice President Global Vaccine Manuf		rations
FIRM NAME Merck and Co., Inc.	STREET ADDRESS 770 Summeytown Pike	
CITY, STATE AND ZIP CODE West Point, PA 19486-004	TYPE OF ESTABLISHMENT IN Vaccine / Drug Manufac	
THIS DOCUMENT LISTS OBSERVATIONS MADE BY THE FDA REPRESENTATIVE(S) DURING THE REPRESENT A FINAL AGENCY DETERMINATION REGARDING YOUR COMPLIANCE, IF YOU HAVI CORRECTIVE ACTION IN RESPONSE TO AN OBSERVATION, YOU MAY DISCUSS THE OBJECTIO INFORMATION TO FDA AT THE ADDRESS ABOVE. IF YOU HAVE ANY QUESTIONS, PLEASE CON	E AN OBJECTION REGARDING AN OBSERV IN OR ACTION WITH THE FDA REPRESENT,	VATION, OR HAVE IMPLEMENTED, OR PLAN TO IMPLEMENT 'ATIVE(S) DURING THE INSPECTION OR SUBMIT THIS
DURING AN INSPECTION OF YOUR FIRM WE)OBSERVED:		
* 11/26-30/07, 12/3-7, 10-13, 17-21/07, 01/0)2-04, 1/7-11, 15-17/20	008
QUALITY SYSTEM		
foaming was due to	ailed to quarantine/assess a ligation as required by Quarations. For example, Assued on 8/13/2007 for for the light of th	Coaming during filtration of product the investigation determined that the extracted from lots of filters as the firm has only quarantined the extracted from and buffers have inherent extracted from the extracted from the extracted from the extracted filters are used from the extracted from the extracted filters are used from the extracted filters are used for all extracted filters are used for all extracted from the extracted filters are used for all extracted from the extracted filters are used for all extracted from the ext
iii. The Director of West Point Product Release the associated filter lots on 9/12/07. Medic dated completed until 9/27/07 and 10/29/07	al assessment and prelimin 7, respectively.	nary toxicological data were not
PAGE OF THIS PAGE Lan Marie Went? Jacqueline Dan Alberting Add Til	PLOYEE(S) NAME AND TITLE (Print an M. Montemurro, Joan A. L equeline Diaz-Albertini, Inves an Roecklein, Christian Lynch lamo, Marian Major, Product ecialists	oreng, 1/17/2008 stigators / h, Joan

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iv. The toxicological assessment estimated concentrations in the 1 st liter WFI colled assessment of the potential for higher of filtered through these membranes. v. The BPDR stated that the culture media filters prior to use. However a filters used in the Culture Med filters with the membranes. B. Atypical Process Report and in the stopper bowls during the filling of Upgrade flots of Zoster (PHN) root cause of the fibers found in the stopper bearing the stopper bearing the stoppers used in lyostoppers inside. Kneading of the bags was ide the kneading. The following deficiencies were noted for the	a department implemented a prover, at the time pre-screening with a land in all departments using was initiated 6/14/2007 for all lots of MMR and on the stoppers was inbags are used for storage of the ophilized product, the bags are entified as a contributing factor dor lot was independent.	re-screening of incoming lots of the vas only implemented for the screen was not implemented for all g these filters until December 2007. "fibers" being found on the stoppers e Hots of Varivax Process don't Elspar on line The dentified to be "a lesser quality" of e stoppers through the sterilization kneaded after sterilization with the r and the fibers were observed after
i. Not all lots of product that may have be Only lots of product, where the fibe Approximately lots of lyophilized of receipt and use of the bag lot in	ers were observed during filling product and lots of liquid	g, were quarantined and assessed.
ii. There was no 100% reinspection performand Varivax lot states lots were segregated, re-inspected example:	where the fibers were of	bserved during filling. Portions of
• Elspar lot consisting of	ALTERNATION OF THE PROPERTY OF	as initially inspected manually on
SEE EMPLOYEE(S) SIGNATURE REVERSE OF THIS PAGE T. MUSTINE T. MUS	EMPLOYEE(S) NAME AND TITLE (Print of Ann M. Montemurro, Joan A. Lo Jacqueline Diaz-Albertini, Invest Tina Roecklein, Christian Lynch Adamo, Marian Major, Product Specialists	oreng, 1/17/2008 tigators /

Specialists

DEPARTMENT OF HEALTH AND HUMAN SERVICES FOOD AND DRUG ADMINISTRATION DATE(S) OF INSPECTION DISTRICT OFFICE ADDRESS AND PHONE NUMBER *see below USFDA/ORA/DCMO 5600 Fishers Lane, Rockville, MD 20857 FEINUMBER (301) 827-0391 2510592 NAME AND TITLE OF INDIVIDUAL TO WHOM REPORT IS ISSUED John T. McCubbins, Vice President Global Vaccine Manufacturing and West Point Operations STREET ADDRESS FIRM NAME 770 Sumneytown Pike Merck and Co., Inc. TYPE OF ESTABLISHMENT INSPECTED CITY, STATE AND ZIP CODE Vaccine / Drug Manufacture West Point, PA 19486-004 THIS DOCUMENT LISTS OBSERVATIONS MADE BY THE FDA REPRESENTATIVE(S) DURING THE INSPECTION OF YOUR FACILITY. THEY ARE INSPECTIONAL OBSERVATIONS; AND DO NOT REPRESENT A FINAL AGENCY DETERMINATION REGARDING YOUR COMPLIANCE. IF YOU HAVE AN OBJECTION REGARDING AN OBSERVATION, OR HAVE IMPLEMENTED, OR PLAN TO IMPLEMENT CORRECTIVE ACTION IN RESPONSE TO AN OBSERVATION, YOU MAY DISCUSS THE OBJECTION OR ACTION WITH THE FDA REPRESENTATIVE(S) DURING THE INSPECTION OR SUBMIT THIS INFORMATION TO FDA AT THE ADDRESS ABOVE. IF YOU HAVE ANY QUESTIONS, PLEASE CONTACT FDA AT THE PHONE NUMBER AND ADDRESS ABOVE. DURING AN INSPECTION OF YOUR FIRM WE)OBSERVED: 6/25/07. The lot was portioned and grouped due to fibers being found in the stopper bowl vials were manually reinspected on 11/12/07. Upon reinspection portion was found to have vials containing particulates of which were found to have fibers. This portion of the lot was released. Portion was found to have pivials of particulates of which all the vials were found to contain fibers and this portion of the lot was rejected. Portions of the lot where the fibers were not observed during filling were released without reinspection. The entire lot was not reinspected for this particulate defect. The released portions of this lot are within expiration date. Zoster (PHN) consisting of approximately vials was initially inspected by the automated system on 6/26/07. Fibers were observed on the stoppers during filling. Reinspection of Portion which consisted of vials was manually reinspected and released. The entire lot was not reinspected for the particulate defect. This lot has been released and is within expiration date. Varivax lotation, consisting of approximately vials, was initially inspected by the automated system on 6/27/07. Fibers were observed in the stopper bowl during filling. The lot was portioned and grouped and approximately vials were manually reinspected and released. The entire lot was not reinspected for the particulate defect. This lot has been released and is within expiration date. 2. Merck's packing methods for vaccine products shipped with dry ice permitted ingress of eplacing in the headspace of vials of lyophilized product. The products included ProQuad, Varivax, Zostavax, M-M-R II, Mumpsvax, Attenuvax, M-M-VAX, and Meruvax. Merck was aware of this ingress as early as 2003 when they confirmed in the headspace of Varivax III, lot Modified packing methods were implemented incrementally, beginning June 2006, with the last modification made in November 2007. In May 2006, Merck submitted a Biological Product Deviation Report (to FDA concerning a pH failure of Varivax III, lot number at the time period. Merck did not inform CBER of the other products (which included domestically shipped products) susceptible to ingress until the October 2006 update to the BPDR. Merck did not inform international regulatory authorities of the ingress issue. Merck submitted requests for EMPLOYEE(S) NAME AND TITLE (Print or Type) DATE ISSUED EMPLOYEE(S) SIGNATURE SEE 1/17/2008 REVERSE Ann M. Montemurro, Joan A. Loreng, OF THIS Jacqueline Diaz-Albertini, Investigators / PAGE Tina Roecklein, Christian Lynch, Joan Adamo, Marian Major, Product

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approval of changes to packing/shipping mechange.	thods, but did not acknowledg	e the ingress as the reason for the			
• For Varivax, lot , Merck verified the ingress of and estimated that at least of the lot returned from the international site had in the headspace. Potency and sterility testing passed specification at the atime period; however, although Merck had linked "over-pressurization" with ingress, test records do not indicate that the analysts noted over-pressurization in the actual vials tested.					
 Merck did not test the other affected products to determine if there were any detrimental effects on those products. Customer complaints have been received citing over-pressurization: 					
• Studies of real-time shipping and simulated shipping conditions were performed and the conclusion that there would be no effect on container/closure integrity of the vials was based on measurement of headspace pressure and concentration, chemical/mechanical specifications of the stopper material, compression force (stopper to vial), microbial mobility at low temperature, etc. The conclusion was based on the size of the gap (between the stopper and vial) possible when the temperature in the shipper reached the glass transition temperature of the stopper material; the studies did not consider the consequences of stopper/seal defects that could go undetected during filling and further enlarge the gap.					
3. There is a failure to thoroughly review and/or correct any unexplained discrepancy or the failure of a batch or any of its components to meet any of its specifications. For example,					
A. A dated 8/24/2006 was issued for the sterility failure of Pedvax bulk lot The contaminant was noted as However, the investigation failed to assess a recent change in the sterilization cycle for A implemented in July 2006, although a WFI investigation for showed a possible route of contamination through processing hoses. The validation of this change was subsequently deemed as inadequate during investigation of the failure of a 9/2007 media fill challenge lot, which led to the recall of several PedVax and Comvax lots.					
B. Addition dated 3/8/2006 was issued for back pressure rise on the filtration manifold during sterile filtration is causing the stoppage of manufacturing and the addition of a second set of filters in both cases, to complete the filtration processes. The investigation revealed that the					
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implementation of size filters were im- impact on the large	as due to insufficient filtration improperly sized filters. How plemented and inappropriate scale manufacturing of excessive filtration times due	wever, there was no co ly validated. Addition f which there have bee	rrective action a ally, the investi n	gation failed to assess
inadequate for the				
these leads the bulk lo	v of changes was limited to lots. The bulk lots used in lot ts were up to The Existing stability data for the	were the first Mare was no evaluation bulks are limited to po	of the stability of the	of the bulks relative to ity testing.
Review of APRs was specific to lot 1 and the bulk measles, mumps and rubella lots that went into this lot. For example, the investigation did not assess the on-going investigation into reduced Rubella potency with MMR as compared to MMR.			and rubella lots that went vestigation into reduced	
MMR	is of adverse events failed to lots.			
Review of raw materials, components and culture media inputs documented that those with the highest likelihood of eliciting a patient reaction included stoppers, vials, However, only the stopper vendors were contacted by Merck to investigate potential problems in their manufacturing processes.				
contaminant was id	dated 5/10/2006 was initial entified as A. The investigation determine fection of the exterior of the cound during thawing with locations.	and the thaw bath was d the contamination was can. The investigation	determined as as introduced to also noted that	the filling operation due was ntegrity was also a
SEE EMPLOYEE(S) SIGNATURE OF THIS PAGE FOR THE TOTAL OF THE PAGE	tille A	MPLOYEE(S) NAME AND TITL Ann M. Montemurro, Joa acqueline Diaz-Albertini Fina Roecklein, Christian Adamo, Marian Major, Pr Specialists	E (Print orType) n A. Loreng, , Investigators / Lynch, Joan	DATE ISSUED 1/17/2008

				
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DURING AN INSPE	ECTION OF YOUR FIRM WEJOBSERVED:			
	potential mechanism for the sterility failure. H cause was investigated or how it was ruled out.	owever, A	ja failed to	specify how this potential
Additionally, the APR corrective actions related to the thaw baths were closed in June 2006. However, implementation of thaw bath changes was limited to the building 29 thaw baths and did not address global corrective actions related thaw baths used in different buildings. The corrections to the thaw baths in the bulk Rotavirus areas were just completed in January 2008.				id not address global
E. S dated 4/14/2006 was initiated for sterility failure of COMVAX® lot. The investigation failed to include an assessment of the container closures of the sterile bulk inputs: bulk Liquid PedvaxHIB, and Recombivax I. These bulks are stored in 4. Closures.				
F. Atypical Process Report (APR) investigations from 4/21/06 and 4/26/07, respectively, based on content results. Neither investigation identified a laboratory root cause. The corresponding manufacturing investigations (**) respectively) were not initiated within 30 days of the identification of atypical and/or OOS results.				
G. APR investigation #200 coop was initiated on 3/15/2007 for an OOS result for concentration. According to this APR, two long term corrective actions to improve the method of charging to the transfer can during preparation were implemented on 5/18/07. On the same day these were implemented, a second OOS result for concentration occurred. The corresponding APR investigation (* also linked the high result to the method of charging part to the transfer can. This APR also indicates that a notification was performed; however, performance counseling was not completed for the technicians involved in the addition.				
	inations of product impact as a result of investig	ations into APRs were n	ot always supp	ported by documented
A.	conjugate bulk re-charge for log assessment concluded that there would be no m	due to a small ho	le in the tubin	g. The product impact
SEE REVERSE OF THIS PAGE	and Long	EMPLOYEE(S) NAME AND TITLE (Ann M. Montemurro, Joan (Facqueline Diaz-Albertini, I) Fina Roecklein, Christian L Adamo, Marian Major, Processialists	A. Loreng, nvestigators / ynch, Joan	DATE ISSUED 1/17/2008

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estimated to the second, attached	nediate isolation of the leak from the bottle". However, the chronology of events, and to the APR was unsigned and undated. Reportedly, this information was aimed by the production operator. However, the source documentation from the		
B. Adated 3/12/07 was issued for a leak identified at the Connection on the outlet piping of portable tank during filling of Recombivax lot. The Quality Manager comments documented that there was no impact on quality "as the product leak began after the product dispense step was initiated (was not observed at the time of initiation) and was stopped immediately upon discovery." However, there is no inspection of the line at product dispense and a leak may have existed but not noticed. There is no assurance that the breach did not exist prior to startup. Additionally, the outlet line is not monitored for positive pressure.			
C. Add dated 3/19/07 was issued for a pinhole leak identified on the vertical leg of the portable tank sampling during formulation of Gardasil formulation local. The first set of sample bottles were filled without notation of the leak. The product impact states that there was no product impact as the line remained under positive pressure during the entire sampling process and that a local was immediately placed on the tubing to isolate the leak from the However, all samples collected from this line were discarded due to the leak.			
D. The rationale for the segregation of trays associated with APRs into glass breakage was not always supported by documented evidence. Specifically:			
enclosure during the tray dose check during filling of Varivax lot. The affected portion of the lot was segregated as and included tray as dose check at tray did not note glass. However, there is no assurance that operators were looking for broken glass during the tray dose check.			
ii. atted 9/4/07 was issued for broken glass found under the in-feed in the filling enclosure of line. Caring filling of MMR® II The investigation documented that the operators "thought they heard glass break while filling tray so the line was			
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stopped and inspected. The glass segregated as included tracerd regarding the reported tracerd.	ays 👛 🧈 However, th	the affected portion of the lot was here was no documentation in batch		
 SOP 1330, Headquarters Review of Lot Numbers for F that all deaths and life threatening adverse experiences performed. 	roduct Quality Complaint require lot checks with ba	s (PQCs), dated 14 May 2007, states tch record review. This is not always		
A. was vaccinated with Pneumovax Lot on 06 October 2005. The patient was treated on 01 November 2005 with IV antibiotics for an abscess at the injection site that was approximately a half dollar size and redness surrounding it. This was reported to VAERS. No lot check or review of batch record was conducted.				
B.				
6. The complaint records and complaint investigations do not mention the possibility of langress as the reason for over-pressurization of Zostavax and ProQuad vials. For example: complaints for Zostavax, lot concerned over-pressurized vials. This lot was shipped with dry ice, using a new packing method which had been validated to prevent temperature going below the glass transition temperature of vial stoppers. The investigation did not verify the packing method or consider the possibility that the modified packing method might not be functioning as validated.				
7. The presence of the "PROVISIONAL" watermark obscuring instructions and data entered into batch records was not identified as a contributing factor to a calculation error in the manufacture of the contribution of the contrib				
8. During review of atypical process reports (deviations), QA Release personnel may edit the number of occurrences calculated by the software. This practice is not addressed in the release SOP. The practice has been used inconsistently—the number of occurrences is reportedly decreased if the root causes of the multiple deviations are not related; however, the opposite logic was applied to nine test failures for Vaqta. These failures, although related, were recorded as a single occurrence in the deviation tracking system. SOP 223-307X, Laboratory Investigation				
REVERSE OF THIS Com home Works PAGE TOTAL FOLLOWING	EMPLOYEE(S) NAME AND TITLE (F Ann M. Montemurro, Joan A Jacqueline Diaz-Albertini, In Fina Roecklein, Christian Ly Adamo, Marian Major, Produ Specialists	. Loreng, 1/17/2008 vestigators / nch, Joan		

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Procedure, states that if a similar event occurs on multipumber of separate occurrences must be maintained.	ple days, one investigation	n may be writ	ten for efficiency, but the	
9. SOP 283-316, Investigating and Writing West Point Product Quality Complaint Reports directs that a lot history be performed. This lot history is performed for the final finish lot number, which is the packaging/labeling lot number. The SOP does not require trending on fill numbers, although complaints may be associated with processing steps prior to the packaging/labeling operation. Fill number lots may be packaged and labeled in several final finish lots.				
10. Complaint records are not complete regarding the date of complaint closure date. For example: during demonstration concerning Recombivax, lot indicated as September 7, 2007 as indicated on the document	ation of the system on No tatus of Released. The c	ovember 27, 20	007, complaint record	
11. No BPDR was submitted concerning leaks in Gardasil syringes. Example 2006.				
12. Change Control # was for a change in K in which the K as optimized to achieve an that is closer to the theoretical limit. This change control was closed out on 12 July 2004 and implemented in March 2005. Change Control was to modify the dip tube in Tark to improve mixing during recirculation for Pedvax Bulk manufacture. This change control was closed on 08 May 2006 and implemented in October 2006. Neither of these changes was reported to the agency for review.				
13. Change Request was initiated on July 17, 2006 to qualify the use of the unnel after the implementation of a change from the filters are used for the filtration of limit at the source and at each tunnel point of use on line for flash freezing of lyophilized products in Dept. 285. Between August 2006 and August 2007 there were approximately post integrity test failures for these terms at the source as well as at the point of use. The root cause was found to be that the Filters were not suitable for use under the conditions of the Distribution system for lines to a more suitable filter.				
This Change Request did not include the operational qualification of the filters for its intended use at various temperatures ranging from the COA of the vender and not				
PAGE OF THIS PAGE OF THIS PAGE Low Wasne Workt A Ja The Control of the Cont	MPLOYEE(S) NAME AND TITLE (P nn M. Montemurro, Joan A cqueline Diaz-Albertini, In na Roecklein, Christian Ly damo, Marian Major, Produ pecialists	. Loreng, vestigators / nch, Joan	DATE ISSUED 1/17/2008	

DEPARTMENT OF HEALTH AND HUMAN SERVICES FOOD AND DRUG ADMINISTRATION				
DISTRICT OFFICE ADDRESS AND PHONE NUMBER USFDA/ORA/DCMO		DATE(S) OF INSPECTION see below		
5600 Fishers Lane, Rockville, MD 20857 (301) 827-0391	j, i	EI NUMBER 2510592		
NAME AND TITLE OF INDIVIDUAL TO WHOM REPORT IS ISSUED				
TO: John T. McCubbins, Vice President Global Vaccine Manu	facturing and West Point Ope	erations		
FIRM NAME Merck and Co., Inc.	STREET ADDRESS 770 Sumneytown Pike			
CITY, STATE AND ZIP CODE West Point, PA 19486-004	TYPE OF ESTABLISHMENT Vaccine / Drug Manufa	cture		
THIS DOCUMENT LISTS OBSERVATIONS MADE BY THE FDA REPRESENTATIVE(S) DURING TH REPRESENT A FINAL AGENCY DETERMINATION REGARDING YOUR COMPLIANCE. IF YOU HAY CORRECTIVE ACTION IN RESPONSE TO AN OBSERVATION, YOU MAY DISCUSS THE OBJECTI INFORMATION TO FDA AT THE ADDRESS ABOVE. IF YOU HAVE ANY QUESTIONS, PLEASE CO	ON OR ACTION WITH THE FDA REPRESEN	ITATIVE(S) DURING THE INSPECTION OR SUBMIT THIS		
DURING AN INSPECTION OF YOUR FIRM WE)OBSERVED:				
tested in the tunnel prior to use. Additionally, the receipt.	re is no identity testing per	rformed on the upon		
14. There is no documentation of the vendor's evaluation, the vendor's description of the root cause, or vendor's recommendations to correct a automation issue which occurred during the manufacture of Gardasil, lot 3. The vendor edited the software and configuration. Since Merck employees are not aware of the actual root cause, they could only perform testing of the modified software and configuration. Merck employees reportedly evaluated the drop down lists for other products and concluded these did not exhibit the same problem, but could not explain why.				
PRODUCTION SYSTEM				
15. During VAQTA production the method to determine the amount of hepatitis A virus antigen going into the inactivation procedure is inadequate and unreliable. During the 2005 and 2006 campaign lots failed lot release due to the antigen result being above the specification limit. Historical data comparing antigen concentrations in purified bulks with antigen concentrations in the subsequent bulks indicates that some recent assessments of viral antigen concentrations prior to inactivation may have been under estimated. This potentially resulted in antigen concentrations in the inactivation process in excess of currently validated levels.				
16. Filling line clearance subsequent to glass breakage is inadequate in that it does not require clearance of all potentially affected areas. Specifically, dated 7/13/2006 was issued for observation glass fragment in the stopper bowl during filling of MMR w. The investigation determined that the root cause was due to a broken vial that was misaligned in the during initial set-up. Corrective actions to investigate possible methods to prevent or detect broken glass fragments from entering the stopper bowl were determined as not feasible. However SOP 285-230, Operation of Filling Room only requires line clearance/cleaning of areas w/in the enclosure was not updated to require clearance of the stopper bowl (outside enclosure) in the event of glass breakage.				
17. Implementation of the change from one liter to liter to filters was not validated for worst case conditions. Change Request for these filters was closed 1/12/06. The change request included results of a 10/22/2004 developmental study. This study only evaluated the filter surface area				
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requirements for There was no docume evaluated. However, a subsequent study dated case for filter fouling. However, this memo was not under the study dated case for filter fouling.	l 11/14/2005 for the 💢 doc	other three types were not cumented that the worst face area requirements for this change.		
18. There is no assurance that the PEDVAX processing to monitoring data is not reviewed, nor are unexplained	anks are held under active po pressure losses responded to	esitive pressure procession of the state of		
A. On 6/25/2007, there was an unexplained pres	sure loss for approximately	hours during the hours during the		
B. On 6/6/2007, there was an unexplained pressu	are loss during hold of 🥌	after the		
C. Approximately three weeks after the non-producing the tank hold under active pressure.	luction (the luction), the	ere was an unexplained pressure loss		
19. Batch production and control records do not include complete information relating to the production and control of each batch. Specifically, the PEDVAX bulk batch records do not include equipment sterilization records or pre-processing check of the production and control of each batch.				
20. Regarding process hold times for biological products:				
A. There are no data to support in process hold times for Black Widow Spider Antivenin and Horse Serum. For example:				
	ode can be held at code code (product) can be held at the product (product) code (product)	code 🚛 🚁 can be held at 🖾 👢		
B. The hold time validation for the storage	•	•		
SEE REVERSE OF THIS PAGE EMPLOYEE(S) SIGNATURE ALL WOLF THAT HOLL THAT HO	EMPLOYEE(S) NAME AND TITLE (Pr. Ann M. Montemurro, Joan A. Jacqueline Diaz-Albertini, Inv. Tina Roecklein, Christian Lyn Adamo, Marian Major, Production Specialists	Loreng, 1/17/2008 estigators / ch, Joan		

	FHEALTH AND HUMAN SERVICE D DRUG ADMINISTRATION	ES .
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DURING AN INSPECTION OF YOUR FIRM WE)OBSERVED:		
i. For MMR, the hold time of For Attenuvax, Meruvax, and M	Is only performance of the state of the stat	ormed on one lot. was not performed.
C. There are no data to support the process hold	d time for MMR Bulk (prod	uct code () of ()
21. SOP 209-205X, Determination of the Redispensed C maximum redispensed bulks that have been placed on stability) prior to filling. To dat	Mumps, and Rubella Bulk, allows for a e, there have been no Mumps
22. Container closure systems do not provide adequate p can cause deterioration or contamination of bulk vac	rotection against foreseeable cines or sterile-filtered solut	e external factors in storage and use that ions. Specifically,
A. Study Final Report for the Contact Stopper for Assembly conditions on the applied torque were not assembly Pedvax, Recombivax and	is in	nadequate in that affect of storage
B. sterile-filtered solutions used in the not been validated for container/closure integ containers.	e manufacture of vaccine prority. These solutions may be	oducts are stored in containers that have e stored from
23. A set of control samples representing defect types are beginning the inspection process. For lyophilized pro- following percentage of defects going undetected:	examined by the automated ducts, the inspection equipment	I inspection equipment prior to ment is deemed acceptable with the
Particulates Poor Crimp Product in Stopper		
Cracked Vial Missing Stopper Missing Seal		
SEE REVERSE OF THIS PAGE LIMITATION OF THIS PAGE TO MANUAL THE MENTER OF THIS PAGE TO MANUAL THE MENTER OF THIS PAGE TO MANUAL THE MENTER OF THE MENTER	EMPLOYEE(S) NAME AND TITLE (P Ann M. Montemurro, Joan A Jacqueline Diaz-Albertini, In Tina Roecklein, Christian Ly Adamo, Marian Major, Produ Specialists	Loreng, 1/17/2008 vestigators / nch, Joan

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TO: John T. McCubbins, Vice President Global Vaccine Manufacturing and West Point Operations FIRM NAME Merck and Co., Inc. STREET ADDRESS 770 Sumneytown Pike				
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DURING AN INSPECTION OF YOUR FIRM WE)OBSERVED:				
Missing Cap Empty Vial Underfill Dirty Vial				
Rejects from the first pass through the inspection equipment are sent through the inspection equipment a second time and only those that are rejected a second time are discarded. For example: • effective vials (for particulates and for poor crimp) were accepted during line set-up for Varivax vials from the lot failed first pass inspection, the failing vials were sent through the equipment again, and ejects were discarded after the				
defective vials (for particulates, for poor crimp, and for cracked vials) were accepted during line set-up for Varivax Parivax Parivals from the lot failed first pass inspection, the failing vials were sent through the equipment again, and the rejects were discarded after the				
defective vials for particulates, and for cracked vial) were accepted on one inspection machine, and defective vials for particulates, and for cracked vial) were accepted on the second inspection machine during line set-up for Zostavax vials from the lot failed first pass inspection, the failing vials were sent through the equipment again, and spects were discarded after the				
defective vials for particulates were accepted on one inspection machine, and defective vials for particulates were accepted on the second inspection machine during line set-up for ProQuad, fill lot vials from the lot failed first pass inspection, the failing vials were sent through the equipment again, and rejects were discarded after the				
24. Process capability limits were not re-established for filling line defects for Zostavax as required by SOP 300-103X, Updating Inspection Attributes in the evaluated since February 2006.				
25. Validation protocols dated 12/6/06 and dated 5/7/06 executed for "Detection of Volume-of-Fill Defects for multiple vaccine products filled on lines building 29 Dept.174) and inspected by				
SEE REVERSE OF THIS PAGE LOW WONE LOW WONE THE PAGE THE PROPERTY OF THE PAGE THE	EMPLOYEE(S) NAME AND TITLE (Pric Ann M. Montemurro, Joan A., Jacqueline Diaz-Albertini, Inve Tina Roecklein, Christian Lynd Adamo, Marian Major, Produc Specialists	Loreng, 1/17/2008 estigators / ch, Joan		

DEPARTMENT OF HEALTH AND HUMAN SERVICES FOOD AND DRUG ADMINISTRATION		
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5600 Fishers Lane, Rockville, MD 20857	FEI NUMBER	
(301) 827-0391	2510592	
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To: John T. McCubbins, Vice President Global Vaccine Manufact	uring and West Point Operations	
FIRM NAME	STREET ADDRESS	
Merck and Co., Inc.	770 Sumneytown Pike	
CITY, STATE AND ZIP CODE	TYPE OF ESTABLISHMENT INSPECTED	
West Point, PA 19486-004	Vaccine / Drug Manufacture	
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machines # were not representative of the actual assessment made for non-defective vials. A known defect categories (underfill and overfill) were assessed, for a total are approximately vials inspected at approximately.	set of defective vials in each of the volume of fill defect of defective vials for each qualification. Routinely there	
machines pr volume of fill defect results of the validation study may have been biase the validation defect set. The investigation conclusion which include Pneumovax, Recombivax, Volume of Fill. To date the APR is open and the machine the state of the APR is open and the machine the state of the APR is open and the machine the state of the APR is open and the machine the state of the APR is open and the machine the state of the APR is open and the machine the state of the APR is open and the machine the state of the sta	o investigate the improper validation of automated inspection its, performed in 12/06. The investigation concluded that the id due to the inadvertent inclusion of particulate defects within its ded that all products inspected on a need to be revalidated for evalidation studies have not been completed for all the lume of Fill in 12/06, was in response to a previous FDA 483	
individual defect categories of lots reinspected after failing	eria for a specified Accepted Quality Level (AQL) for all nspection for any defect category can be reinspected. Lots reinspected. There are no reject limits established for the an initial (ISS) inspection.	
For example: MMR II 1 Dose 7/106, respectively, for the critical defect category of 1/2 established for the individual critical defect category of 1/2 evaluated for the release of these lots after the reinspections identify the root cause for the initial (ISS) failures. These least of the initial (ISS) failures.	Total reject limits were the only criteria Additionally, there were no investigations performed to	
27. Prior to October 15, 2007, there was no requirement to initi (ISS) inspection for critical defects other than foreign produ Statistical Secondary Inspections of Products Filled in investigations into (ISS) failures for critical defects such as	oct, incorrect stopper or container. SOP 290-154X "In-Line Operations" dated April 30, 2007 did not require	
28. There are no data to support the reprocessing/refiltration of the Recombivax		
SEE REVERSE OF THIS PAGE OF THIS PAGE DUMNATION AND ADDRESS SIGNATURE Ann Jacqu Tina Adar Adar	M. Montemurro, Joan A. Loreng, ueline Diaz-Albertini, Investigators / Roecklein, Christian Lynch, Joan no, Marian Major, Product ialists	

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DEPARTMENT OF HEALT FOOD AND DRUG	H AND HUMAN SERVICES ADMINISTRATION		
DISTRICT OFFICE ADDRESS AND PHONE NUMBER USFDA/ORA/DCMO	DATE(S) OF INSPECTION *see below		
5600 Fishers Lane, Rockville, MD 20857 (301) 827-0391	FEI NUMBER 2510592		
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TO: John T. McCubbins, Vice President Global Vaccine Manufact	uring and West Point Operations		
FIRM NAME Merck and Co., Inc.	STREET ADDRESS 770 Sumneytown Pike		
werek and Co., me.			
CITY, STATE AND ZIP CODE West Point, PA 19486-004	TYPE OF ESTABLISHMENT INSPECTED Vaccine / Drug Manufacture		
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DURING AN INSPECTION OF YOUR FIRM WE)OBSERVED:			
leak in tank (post sterile filtration from tank (filled into multiple final drug product lots Recombiyay	ots Recombivax and Comvax these lots have		
FACILITIES AND EQUIPMENT			
29. Procedures for the cleaning and maintenance of equipment are deficient regarding maintenance and cleaning schedules, including, where appropriate sanitizing schedules. For example:			
this change out is not documented. For example,. Conjugate E	in PedVax bulk processing tanks are changed as required as Section VI.A.18 of SOP 204-209P, CIP Procedure for the Frequires the replacement of after completion of a batch.		
B. There is no replacement schedule for the kinds a lines used on the Pedvax kinds assembly.			
C. Regarding the WFI transfer hosed used in Pedvax bulk operations and sampling: there is no replacement schedule or routine sterilization for this equipment. Was issued for WFI sample site during week of 4/30/06 above action w/ count of The contaminant was identified as The root cause of the contamination was determined to be a result of extrinsic contamination due to the sanitization of hose was not effective to irradicate spore-forming organism. Although the corrective action issued was for the development of a routine sterilization of the hoses, only sterilization was only conducted once.			
30. Written procedures are lacking for the use of cleaning and Specifically, SOP 204-608X, Houskeeping Procedures for does not provide a frequency for performance of the multi-	the the third th		
31. Written procedures are not followed for the maintenance of			
REVERSE OF THIS PAGE Ann A. Larry Time The Ada Ann Ann Ann Ann Ann Ann Ann	OYEE(S) NAME AND TITLE (Print or Type) M. Montemurto, Joan A. Loreng, ueline Diaz-Albertini, Investigators / Roecklein, Christian Lynch, Joan no, Marian Major, Product ialists		

DEPARTMENT OF HEALTH AND HUMAN SERVICES FOOD AND DRUG ADMINISTRATION				
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holding of a drug product. Specifically,				
A. Work order dated 8/29/2007 was issued for the required a check of the condition of the vapor seal. This action was documented as "NA". However, there was no documentation as to why this prescribed action was not completed.				
B. Work orden dated 9/9/2007 was issued for the annual maintenance of the PedVax P. The first inspections listed on the work order were documented as "NA". However, there was no documented reason for the failure to complete these activities.				
32. There is no data to support the Sterilization / Sanitization Hold time for dated 8/27/07 is inadequate in that media challenges from equivalent to the PEDVAX processing tanks. Specifical and Pedvax tanks a tanks used in Pedvax production include assemblies that	Buildin om tanks in Essentials used in bar are too mounted Essentials	g 60, Departm sed to support rier operations	s are bottom mo	02 and 204, d were not unted with y, the
33. Single use vent filters (e.g. AERVENT® 50, ACRO®2 manufacturing areas including bulk bacterial vaccine, b integrity tested.	5, ACRO®50, etc.) used ulk viral vaccine and for	as sterileboun mulation/fillin	ndaries across g operations are	not
34. The can database that was instituted to maintain the hist retesting of cans used to store sterile materials contained "available," "in process," "needs testing," etc. For examwere on hold, decommissioned, or contained product; or decommissioned.	l inaccurate information. nole: several cans were li	. The statuses isted as availal	tracked include ble when they a	
LABORATORY SYSTEM	4. 5			
35. CP 9110.735, HPLC Assay for Sop 160-QP-353X,	cines, dated 18 August 20 states that it is the respo	006, uses a mo	obile phase solut laboratories to	ion of have an
SEE REVERSE OF THIS PAGE LYAN A A CHERATTI	MPLOYEE(S) NAME AND TITLE (Ann M. Montemurro, Joan A acqueline Diaz-Albertini, I Fina Roecklein, Christian L Adamo, Marian Major, Proc Specialists	Print orType) A. Loreng, nvestigators / ynch, Joan	DATE ISSUED 1/17/2008	

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Merck and Co., Inc.	770 Sumneytown Pike	
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effective system in place to ensure that all prepared re The analyst who performed the HPLC assay on 14 No analyst never changed the label on the bottle to reflect on 10 November 2007.	vember 2007 prepared the r	nobile phase solution on that day. The
36. CP 9110.718, Molecular Size Analysis of the 22Aug05, was re-validated for on 05Oct99 remaining serotypes. Qualification of summarized in a May 2000 report. Observation V.8 for remaining Although the firm did provide a report (dated 26May0 and for use in CP 9110.718,	The validation report cont com the previous Level 1 inc	ained a commitment to qualify the was completed and spection (2/7-24/2006) noted that the vere not qualified for use in this assay.
37. Preservative-free RECOMBIVAX HB® Reference Stavials is labeled with an expiring stability in June 2003. Subsequent expiry extensions of 2006, and November 2007. A certificate of analysis (expression was placed in the basket with the reference standard. In under investigation, the current extension was based on These data do not support extension of the expiration at 4 year time point.	ation date of 09-November- vere implemented in October effective 09-Nov-2007) with As stability results from the In historical performance of and should not be used in lie	er 2004. This material was placed on er 2004, October 2005, November in the latest extension (09-May-2008) corresponding time point (4 years) are six markers of critical performance. Eu of acceptable stability data from the
9110.758, John July 2007. No expiration dat	is purchased from Quantification by	for use in CP with Correction for Residual am.
39. Decoming to the C is performed by MRL. The 26 November 2007, it was logged in not performed by MRL.	e sample receipt tracking sy n as Pedvax k	stem for MRL is a paper system. On testing. Pedvax
40. MRL is responsible for CP 9110.732, Immunization ar	d dated 02 May 20	07. This procedure takes a total of
SEE REVERSE OF THIS PAGE Loon U.Loug Thus Adoles	EMPLOYEE(S) NAME AND TITLE (Price Ann M. Montemurro, Joan A. Jacqueline Diaz-Albertini, Inv. Tina Roecklein, Christian Lyn Adamo, Marian Major, Productions	Loreng, 1/17/2008 vestigators / ach, Joan

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DURING AN INSPECTION OF YOUR FIRM WE)OBSERVED:				
days to perform. Three analysts were documented as being trained on 06 February 2007 which was Day 1 of the 21 day procedure. No training SOP exists for training on this procedure. In addition, training does not evaluate data equivalence before being certified as being trained on this procedure.				
41. MRL is responsible for CP 9110.732. Immunization and	Sill College with the solution of the confustion			
41. MRL is responsible for CP 9110.732, Immunization and specification and specification and specification and controlled in that:				
A. A				
B. Worksheet # of CP9110.732 Revision #5 was used for Francisco (2007) initiated 18 July 2007 and initiated 11 September 2007.				
42. Pedvax Bulk has Out of Long Term Static Process Capability Limits (LTSPCL) for was initiated on 26 February 2007 due to Pedvax Expensional Process Capability limits (OOPCL). The root cause of this OOPCL was a change in process for aluminum buffer manufacture implemented March 2005 and a change in equipment for Pedvax manufacture implemented in October 2005. The corrective action from this investigation was for the LTSPCL be updated. This corrective action was incorporated into a much larger corrective action with a target due date of 30 June 2008.				
43. Packaged Antivenin Lot was not tested for the Identity Test for Presence of Horse Serum Proteins in either the antivenin vial or the Normal Horse Serum Vial. Packaged Antivenin Lot was not tested for the Identity Test for Presence of Horse Serum Proteins n the antivenin vial. These tests are required for release of product to market. Lot was released on 25 August 2004 and Lot was released on 09 October 2006. Investigation was initiated for these missed release tests on 21 August 2007. The root cause of this investigation was that the QC analyst and Product Release Coordinator thought these were duplicate tests requested and therefore deleted the requested testing in Corrective Action does not address the global concern in that Quality Release was not in a state of control for this to occur and that specifically higher Quality approval is not needed to delete a test in				
44. Sterility test failure investigation, for MMR Re-dispensed Bulk, lot				
REVERSE OF THIS PAGE TOTAL A Debut Monte Are Jacob Tris	PLOYEE(S) NAME AND TITLE (Print orType) In M. Montemurro, Joan A. Loreng, Equeline Diaz-Albertini, Investigators / In Roecklein, Christian Lynch, Joan Ilamo, Marian Major, Product ecialists			

DEPARTMENT OF HEALTH AND HUMAN SERVICES FOOD AND DRUG ADMINISTRATION DATE(S) OF INSPECTION DISTRICT OFFICE ADDRESS AND PHONE NUMBER *see below USFDA/ORA/DCMO 5600 Fishers Lane, Rockville, MD 20857 **FEI NUMBER** (301) 827-0391 2510592 NAME AND TITLE OF INDIVIDUAL TO WHOM REPORT IS ISSUED TO: John T. McCubbins, Vice President Global Vaccine Manufacturing and West Point Operations FIRM NAME STREET ADDRESS 770 Sumneytown Pike Merck and Co., Inc. CITY, STATE AND ZIP CODE TYPE OF ESTABLISHMENT INSPECTED Vaccine / Drug Manufacture West Point, PA 19486-004 THIS DOCUMENT LISTS OBSERVATIONS MADE BY THE FDA REPRESENTATIVE(S) DURING THE INSPECTION OF YOUR FACILITY. THEY ARE INSPECTIONAL OBSERVATIONS; AND DO NOT REPRESENT A FINAL AGENCY DETERMINATION REGARDING YOUR COMPLIANCE. IF YOU HAVE AN OBJECTION REGARDING AN OBSERVATION, OR HAVE IMPLEMENTED, OR PLAN TO IMPLEMENT CORRECTIVE ACTION IN RESPONSE TO AN OBSERVATION, YOU MAY DISCUSS THE OBJECTION OR ACTION WITH THE FDA REPRESENTATIVE(S) DURING THE INSPECTION OR SUBMIT THIS INFORMATION TO FDA AT THE ADDRESS ABOVE. IF YOU HAVE ANY QUESTIONS, PLEASE CONTACT FDA AT THE PHONE NUMBER AND ADDRESS ABOVE. DURING AN INSPECTION OF YOUR FIRM WE)OBSERVED: into failures that occurred June 2006 were cancelled by a memo dated November 7, 2006, which states that one test canister was visibly leaking and the other exhibited medium beyond the canister closure point. There is no notation on the test record that the test canisters were not intact. The memo, written five months after the actual test date, concerning invalidation of the sterility test failures states that of sample spilled onto the floor during the final examination for microbial growth. 45. CP 9110.001, Sterility Test Methods, does not direct that any anomaly concerning the product or sample preparation such as leaking vials or test canisters, over-pressurized vials, or particles be documented on the testing worksheet. The procedure only addresses foreign material in test media and the inability to reconstitute lyophilized product. In these cases, the instructions are to notify the supervisor. 46. The Control Procedure (CP9110.551) for performing plaque assays to measure Varicella potency in the Virology Laboratory and training of the staff to perform this procedure are deficient. Specifically, A. There is inadequate monitoring of prior to inoculation with virus. Up to plates are examined per set of plated; this number is not sufficient to provide a thorough overview of the cell density of all plates in the experiments. In preparation of the cell culture plates for inoculation, the CP 9110.551 states as follows, "Observe the cultures microscopically for at least cell confluence and macroscopically for contamination." There is no indication of what proportion of plates should be examined or where in the sequence of plating these should be selected (e.g. beginning, middle and end of the plating procedure). B. Extensive cell sheet destruction due to re-feeding or plate manipulation was evident on multiple plates present in the laboratory that had been prepped and was waiting for plaque counting. The procedure to re-feed the infected cell monolayer (after infection) with soft maintenance medium in CP 9110.551 does not specify methods to reduce cell sheet disruption caused by the force of media addition or other factors. CP 9110.551 does not provide guidelines for monitoring techniques if re-training of technicians in i. cell culture re-feeding procedures is required. C. After infection and staining the criteria to determine which plates are valid for reading, and the training of staff to assess cell monolayer damage due to viral infection versus poor manipulation of the plates, is inadequate. EMPLOYEE(S) NAME AND TITLE (Print or Type) DATE ISSUED SEE REVERSE Ann M. Montemurro, Joan A. Loreng, 1/17/2008 OF THIS Jacqueline Diaz-Albertini, Investigators / PAGE Tina Roecklein, Christian Lynch, Joan

Specialists

Adamo, Marian Major, Product

DEPARTMENT OF HEALTH AND HUMAN SERVICES FOOD AND DRUG ADMINISTRATION DATE(S) OF INSPECTION DISTRICT OFFICE ADDRESS AND PHONE NUMBER *see below USFDA/ORA/DCMO 5600 Fishers Lane, Rockville, MD 20857 FEI NUMBER (301) 827-0391 2510592 NAME AND TITLE OF INDIVIDUAL TO WHOM REPORT IS ISSUED John T. McCubbins, Vice President Global Vaccine Manufacturing and West Point Operations STREET ADDRESS FIRM NAME 770 Sumneytown Pike Merck and Co., Inc. TYPE OF ESTABLISHMENT INSPECTED CITY, STATE AND ZIP CODE Vaccine / Drug Manufacture West Point, PA 19486-004

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DURING AN INSPECTION OF YOUR FIRM WE)OBSERVED:

- i. The estimation for voiding Varicella plaque assay plates is not adequate. This does not provide distinction between excessive plaques at that dilution and poorly manipulated plates, the later of which should not be routinely discarded without follow-up.
- ii. Laboratory staff were unable to adequately distinguish between "clearings" in the stained monolayers that were due to large numbers of plaques and those that were cell sheet disruptions due to poor re-feeding technique or plate manipulation.
- iii. CP 9110.551 does not provide criteria to evaluate whether a stained plate is invalid, nor does it provide stipulation for re-training of the technicians in these evaluation methods if needed.

MATERIALS SYSTEM

- 47. SOP 204-200BX, Controlled Temperature Storage Units: Organization, Segregation, and Documentation of Materials, dated 09 April 2007, states that material movement and logbook maintenance are the responsibility of the department that manufactured the material and that quarantined and rejected material must be separated from Work in Progress material. Pedvax Bulk Lot is a quarantined bulk lot stored in Building 60 Room. This quarantined lot was not separated from work in progress material.
- 48. There are no procedures governing first in / first out of materials accepted by the various Sterile Supply groups (verify name of department). For example:
 - A. Building 60 Sterile Supply Department 204 is responsible for receipt of various components and product contact equipment including sterilizing filters, vent filters, tubing, etc. These materials are received in directly by the department who verifies the COA. However, there are no procedures describing how these items are to be stored and issued for use.
 - B. Merck did not practice First In/First Out (FIFO) for utilization of bags prior to the deviations that identified particles on vial stoppers, nor was FIFO instituted as a corrective action for this deviation. Since FIFO was not used, Merck could not conclusively identify the timeframe when the unsuitable bags were used.

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DURING AN INSPECTION OF YOUR FIRM WE)OBSERVED:

PACKAGING AND LABELING SYSTEM

49. Validation of the modified packing configurations using focused on preventing the temperature going below the glass transition temperature of the stoppers and did not address the possible link between ingress and container/closure integrity due to filling line defects.

GEN. SPEC.

RELEASE

F#2005-608-DATE 418-108

Reviewed by: 4200

SEE REVERSE OF THIS PAGE EMPLOYEE(S) SIGNATURE

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